

Tennis Coaching Policies

- If the tennis lesson is cancelled due to bad weather conditions the coach taking the lesson will set a date to make up that lesson and if you are unable to make that date set then unfortunately that session will be lost.
- The coaches will make a decision 15 minutes before the lesson starts. Unfortunately if the lesson has started and goes over 15 minutes then the coach is not required to make up that session lost due to bad weather. You are invited to wait in the club premisses to see if the session can continue if they weather improves.
- All of our coaches are first aid trained, thus if an accident occurs the coach will take the correct actions necessary to help that person.
- If you are having private lessons then a 24 hour cancellation policy is in place. If you do not inform the coach before 24 hours then you will be charged the full rate for the lesson.
- All courses will be renewed automatically. You need to give us **4 weeks notice** if you do not wish to carry on attending the course you are on. Please out of courtesy inform Jane Thompson for the Junior tennis programme and Paul Brown for the Adult tennis programme.
- In order to receive group coaching at Bexley Tennis Club, a Junior will be required to become a member. Adults do not need to be a member to receive group coaching, however, a non-member will need to pay a surcharge of £2 extra for each lesson which will be added to your invoice.
- All coaching fees are paid termly in advance.
- You will receive an invoice for the following terms course taking place. If you do not receive an invoice then please contact the club. The coaches will be unable to coach anyone where a payment has not been received after 1 week.
- Please inform us in writing or by email if you have/your child has a prolonged illness or injury. As soon as we are aware there is a problem we will deal with each illness/injury on a case by case basis.